RESIDENTIAL CARE FACILITY FOR THE ELDERLY (RCFE)

FACILITY		**OMBUDSMAN**	
FACILITY ADDRESS		**TOTAL RESIDENTS**	
DATE		**TOTAL VACANCIES**	

FACILITY		YES	NO		STAFF		YES	NO
	Rooms clean and comfortable					Communicates with residents		
	Bath facilities clean/safe					Treats residents with respect		
	Residents allowed to use phone areas				RESIDENTS			
	Variety of activities					Have assistance with bath		
						Neatly groomed		
FOOD SERVICE						Residents restrained?		
	Kitchen clean/orderly				MEDICATIONS			
	2-day supply fresh food					Assistance provided		
	7-day supply non-perishable food					Staff knowledgeable		
	Snacks available					Locked when necessary		
LARGE FACILITY (7 or more)					EMERGENCY PREPAREDNESS			
	16+ residents : signal system in rooms					Emergency Generator (not required)		
	7 +residents : schedule of activities					Other Alternative Power Source (not required)		
	Active Resident Council					Evacuation Plan		
	7-day menu posted							
	Transportation							

- **Bulleted Comment:**

COMPLAINTS

Resident Name	Complaint Handled	Rm#